ABSTRACT OF THE DISCLOSURE

TRANSFERRING A CALL TO A BACKUP ACCORDING TO CALL CONTEXT

A method, system, and program for transferring a call to a backup according to call context are provided. A context for a call from a caller to an intended callee is detected. An intended party backup profile is accessed that indicates multiple backup parties designated by the intended callee. At least one backup party is automatically selected from among the multiple backup parties according to the context for the call. The call may be automatically forwarded to at least one backup party if the intended callee has currently elected to forward calls. Alternatively, after detecting that the intended callee is unavailable, the call may be automatically transferred to at least one backup party.